

- 1 -

RE: CG Docket No. 03-123

Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

Received & Indexed
JUN 30 2003
FCC Mail Room

Dear Chairman Copps, Commissioners Adelstein
and McDowell:

Vides Relay Service has improved greatly
because the FCC initiated a stable, predictable
and fair three-year rate plan fifteen months
ago. We understand that the FCC is inexplicably
considering abruptly changing the VRS rate for
the 2009 - 2010 rate year.

The FCC adopted the three-year rate methodology
after 16 months of deliberation and considering
thousands of pages of comment. Now, the
FCC is proposing to change the rate with
just weeks for public comment.

VRS is succeeding - it is available to more
in the Deaf community, service quality has
improved, hold times have dropped, interpreter
training and recruitment have expanded,
and new videophones have been developed.
The stable, fair and predictable three-
year rate plan is critical to improving
VRS and moving toward functionally
equivalent telecommunications for the Deaf.
The Deaf still do not have the functional
equivalence mandated by the Americans with

Disabilities Act, but every improvement in VRS moves the Deaf closer to the fulfillment of that mandate. Why would the FCC suddenly, with virtually no notice, and only weeks for comment, undermine what has been working?

President Obama has correctly emphasized the importance of making broadband available to vulnerable populations like the Deaf community. Is it possible that the FCC at the same time, in defiance of the President's leadership on this issue, will undercut this vital broadband-based service to the Deaf?

I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,
Elizabeth DeMig

PLEASE COPY ORIGINAL

RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

Received & Inspected
6/23/09
JUN 30 2009

FCC Mail Room

Dear Chairman Martin, Commissioners Adelstein, Copps, McDowell, and Tate:

I am a deaf person and I use Video Relay Service (VRS) to communicate. I was appalled to learn that the FCC staff is intent on drastically cutting the VRS rate, and effectively cutting VRS availability for the deaf. Instead of seeking to limit the number of deaf people with VRS access, the FCC should do everything in its power to make VRS available to more deaf people.

I, along with other Deaf individuals, use these services in both my work and personal life. It is an important way in which I/we communicate with both hearing and deaf individuals. I urge you to do everything you can to make VRS service available to the many deaf people who currently do not have access to this vital, life-changing service.

The VRS rate should encourage the VRS providers to:

- Serve more deaf people, not discourage them from reaching out to more deaf people
- Provide interpreter training programs so that there will be an adequate number of qualified interpreters for VRS and the local Deaf communities
- Provide service and technology improvements, such as the development of new videophone equipment, fulfilling the Americans with Disabilities Act (ADA) mandate of functionally equivalent telecommunications services

I, along with other deaf individuals, their families and coworkers, depend on VRS and other relay services.

Please stop any VRS program cuts and fulfill the mandate of the Americans with Disabilities Act (ADA) to provide deaf people with functionally equivalent telecommunications services.

Sincerely,



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RE: CG Docket No. 03-123
Federal Communications Commission (FCC)
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Washington, DC 20554

Received & Inspected
JUL 30 1999
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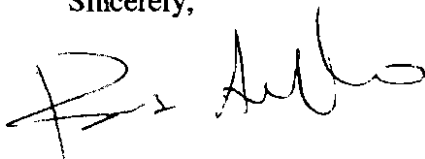
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I strongly urge the FCC to focus on how to improve VRS, not destroy it. It is simply not right to crush progress towards functional equivalence and tell Deaf people they deserve only second class telecommunications.

Sincerely,

Ms. Robin Robinson

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JUN 30 2009
FCC Mail Room

955 N. Pinion Drive
Wasilla, Alaska 99654-5579

June 17th, 2009

Federal Communications Commission (FCC)
445 Twelfth Street SW
Washington, DC 20554

RE: CG Docket No. 03-123

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Sincerely,



Lisa S. Frankel

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By: [signature]
Date: [signature]

From: Slava-Vyaceslav Shapiro <slava228@aol.com>
To: Slava228@aol.com
Date: Wed, Jun 24, 2009 7:07 pm

Received & Indexed

JUN 30 2009

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Sincerely,

V. Shapiro

June 25 - 09

:-). Slava Shapiro

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My VP :718-289-4059

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Glenn C. Frankel

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